## MAPEI ANDROID END USER LICENSE AGREEMENT

Effective Date: May 1, 2020

THIS IS AN END USER LICENSE AGREEMENT (THIS "AGREEMENT") MADE BY AND BETWEEN YOU AND MAPEI INC. ("MAPEI") CONCERNING YOUR USE OF THIS APPLICATION (THE "SOFTWARE"). PLEASE READ THIS AGREEMENT CAREFULLY. BY USING THE SOFTWARE, YOU ACKNOWLEDGE THAT YOU HAVE READ AND UNDERSTAND THIS AGREEMENT AND AGREE TO BE BOUND BY ITS TERMS AND CONDITIONS. IF YOU DO NOT AGREE, YOU MAY NOT USE THE SOFTWARE, AND YOU MUST UNINSTALL THE SOFTWARE FROM ANY DEVICE OWNED OR CONTROLLED BY YOU.

- 1. <u>Governing Documents</u>. This Agreement incorporates by reference: (a) the Terms and Conditions of Use for the MAPEI website at <a href="www.mymapeheat.com">www.mymapeheat.com</a>; (b) the MAPEI Privacy Policy at <a href="www.mapei.com/ca/en-ca/home">www.mapei.com/ca/en-ca/home</a> and <a href="www.mymapeheat.com">www.mymapeheat.com</a>; (c) the MAPEI Legal Notice and Disclaimer at <a href="www.mapei.com/ca/en-ca/home">www.mymapeheat.com</a>; and (d) any usage guidelines posted by MAPEI from time to time (collectively, "Governing Documents"). By using the Software, you agree to be bound by the Governing Documents. Your purchase and use of any product (the "Product") which is monitored or controlled by the Software in any manner is governed by applicable MAPEI limited warranty for any purchased Product, the terms of which are provided with such Product. This Agreement does not govern your purchase of the Product.
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- 5. <u>Suggestions</u>. If you elect to provide or make available to MAPEI any suggestions, comments, ideas, improvements or other feedback concerning the Software (collectively, "Suggestions"), MAPEI shall be free to use, disclose, reproduce, modify, license, transfer and otherwise utilize and distribute your Suggestions in any manner, without credit or compensation to you.
- 6. <u>Personal Information</u>. You acknowledge and agree that by using the Software, MAPEI may receive certain information about you, including personal information, and MAPEI may collect, use and disclose such information in accordance with the MAPEI Privacy Policy.
- (a) <u>NO WARRANTY</u>. YOUR USE OF THE SOFTWARE IS AT YOUR SOLE RISK. THE SOFTWARE IS PROVIDED ON AN "AS IS", "WHERE IS" AND "AS AVAILABLE" BASIS, WITH ALL FAULTS, AND THE ENTIRE RISK AS TO SATISFACTORY ACCESS, USE, QUALITY, STORAGE, INTEGRITY, PERFORMANCE AND ACCURACY REMAIN WITH YOU. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, MAPEI AND ITS PARENTS, SUBSIDIARIES, AFFILIATES, OFFICERS, DIRECTORS, EMPLOYEES, AGENTS, MANDATARIES, PARTNERS AND

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(b) <u>LIMITATION OF LIABILITY</u> TO THE FULLEST EXTENT PERMITTED UNDER LAW, YOU ACKNOWLEDGE AND AGREE THAT THE MAPEI PARTIES SHALL NOT BE LIABLE FOR ANY DIRECT, INDIRECT, EXEMPLARY, LOSS OF PROFIT, PUNITIVE OR REPUTATIONAL DAMAGES, INCLUDING, BUT NOT LIMITED TO, DAMAGES ARISING FROM ANY TYPE OR MANNER OF COMMERCIAL, BUSINESS OR FINANCIAL LOSS AND REGARDLESS OF WHETHER SUCH DAMAGES WERE FORESEEABLE BY ANY MAPEI PARTIES. MAPEI PARTIES SHALL NOT BE LIABLE FOR ANY CLAIMS BY THIRD PARTIES ARISING FROM YOUR ACCESS TO, OR USE OF THE SOFTWARE. IN NO EVENT SHALL MAPEI'S TOTAL LIABILITY TO YOU FOR ALL CLAIMS ARISING FROM OR RELATING TO THIS AGREEMENT OR YOUR USE OF THE SOFTWARE EXCEED THE AMOUNT (IF ANY) PAID BY YOU TO MAPEI FOR USE OF THE SOFTWARE.

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- 7. <u>Indemnification</u>. You agree to indemnify and hold the MAPEI Parties harmless from and against any and all claim, demand, loss, damage, cost, liability and expense, including but not limited to, reasonable legal fees and disbursements, resulting from or arising out of your: (a) use of the Software; (b) violation of this Agreement or any law or regulation; or (c) violation of any rights of another party including violation or infringement of any third-party intellectual property rights.
- 8. <u>Termination</u>. This Agreement is effective until terminated by you or MAPEI. Your rights under this Agreement shall terminate automatically without notice from MAPEI if you violate any of the terms of this Agreement. Upon termination of this Agreement, all rights granted to you under this Agreement shall immediately terminate, but all other provisions shall survive termination. You agree that MAPEI shall not be liable to you or any third party for any limitation or termination of your access to, or use of, the Software.
- 9. <u>Changes to Software</u>. MAPEI reserves the right to modify or discontinue, temporarily or permanently, the Software or any product or service to which it connects, with or without notice and without liability to you. MAPEI may from time to time develop patches, bug fixes, updates, upgrades and other modifications to improve the performance of the Software or related services ("Updates"). MAPEI may further develop Updates that require installation by you before you continue to use an application or related services.
- 10. <u>Governing Law and Venue</u>: This Agreement shall be governed by, construed and enforced according to the laws of the Province of Quebec and Canadian laws when and where applicable, and without regard to the Province of Quebec's conflict of law provisions. Any action, proceeding or litigation with regard to this Agreement can only be instituted exclusively in the judicial district of Laval, Province of Quebec.
- 14. <u>General</u>. This Agreement constitutes the entire agreement between you and MAPEI concerning your access to and use of the Software. It supersedes any prior or contemporaneous agreements between you and MAPEI with respect to such subject matter. This Agreement may not be amended except in a writing executed by an authorized representative of each party. This Agreement shall be binding upon and inure to the benefit of the parties hereto and their

respective successors and permitted assigns. You may not assign any of your rights or obligations under this agreement to another party without the express written consent of MAPEI. The failure of MAPEI to exercise or enforce any right or provision of this Agreement shall not constitute a waiver of such right or provision. If any provision of this Agreement shall be held to be invalid or unenforceable under applicable law, then such provision shall be construed, limited, modified or, if necessary, severed to the extent necessary to eliminate its invalidity or unenforceability, without in any way affecting the remaining parts of this Agreement. It is the express wish of the parties that this Agreement and all related documents be drawn up in English. C'est la volonté expresse des parties que la présente convention ainsi que tous les documents y afférents soient rédigés en anglais.